



St. Williams Nursery & Ecology Centre

Terms and Conditions

Prices:

Prices are F.O.B St. Williams Nursery and are subject to change without notice. All orders are subject to a \$35 per order packaging and handling fee.

Due to the high cost of producing small orders, our minimum order is \$250.

Terms:

Non-credit customers must submit full payment with order and prior to pickup or delivery.

All credit customers must submit a 25% deposit upon order confirmation. Terms on approved credit accounts are net 30 days. Overdue accounts will be charge interest at 2% per month (24% per annum) plus collection costs.

All orders placed to reserve stock for spring delivery cancelled after Feb 15th will forfeit their deposit.

Orders:

Orders are booked and acknowledged based on preliminary field counts and subject to final grade out at the time of harvesting.

Changes made to orders within 48 hours of delivery or pickup will be subject to a 25% restocking fee (25% of the value of the product changed or cancelled).

Contract Growing:

Custom-grown orders require a 50%, or more, deposit to begin growing the plants or seed. The deposit amount and time required to grow will be determined on a case-by-case basis. In most instances, order cancellations forfeit deposits. If order is not shipped within 30 days of original ready date, a 5% (of order total) monthly holding fee will be applied.

Conditions of Sale:

All orders are accepted subject to weather, errors in inventory or any other reason beyond our control. We reserve the right to refund all or any part of payment made.

Product Pickup and Shipping:

Product must be picked up at the nursery unless otherwise arranged. All plants that are shipped travel at the risk of the buyer; claims for delay or damage should be made immediately to the transport company.

Orders not picked up or shipped within 30 days of original ready date, will be charged a 5% (of order total) monthly holding fee. In the event an order needs to be held over the winter months (December- March) additional holding fees will apply.

Claims:

Claims on unsatisfactory plants or seed must be reported to St. Williams Nursery & Ecology Centre within 24 hours of receipt.

Returned products are not accepted.